



FAQs FOR CCSD FAMILIES

for families

I don't have internet connectivity or a device. What do I do?

Call our Family Support Center at **888-616-2476**.

What if I can't afford an internet plan?

Our community is committed to getting all CCSD students online and connected to their school. The Family Support Center will connect qualified families to the internet for free. Please call **888-616-2476** to find out how we can help you.

What if my child doesn't have a computer?

Call the Family Support Center at **888-616-2476** and we will help ensure that your child has a device before the first day of school.

What are the hours of the Family Support Center?

Monday through Saturday, 7 a.m. through 6 p.m.

Does the Family Support Center offer operators who speak Spanish?

Si.

What if my student attends a private or charter school?

If your child attends a private school, please call your child's school. If your child attends a state-sponsored charter school, please call **775-687-9174**. They want to help you. The Family Support Center was developed to support students attending school within the Clark County School District.

we're spreading the word

What is "Connecting Kids"?

Connecting Kids is a community coalition formed to ensure that all students across the state of Nevada have equal access to virtual learning for the start of the 2020–2021 school year and to close the technology gap among students who currently do not have access to the internet or a computer.

How can I share information about this program with members of my community?

We need your help to share two important messages!

- EVERY family needs to take the CCSD Technology survey, even if they have access to a device and the internet.
- Families who do not have internet connection or a device, can call the Family Support Center at **888-616-2476**.